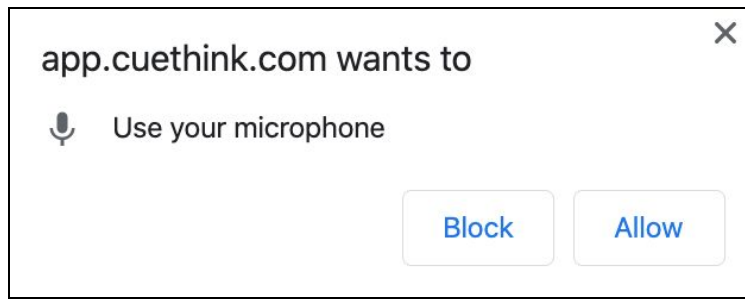


Solve Phase

Microphone Access Directions

The first time you enter the Solve phase, you will see this access microphone popup – **make sure you select “Allow”!**



Use Page 1 in the support documents below to make a quick test recording to check the microphone works. If you accidentally selected “Block,” use Page 2 to re-access your microphone.

Pick the support document based on the device and web browser you are using:

- [Google Chrome Solve Phase Recording Tips](#)
- [Firefox Solve Phase Recording Tips](#)
- [Safari Solve Phase Recording Tips](#)
- [iPad Solve Phase Recording Tips](#)